

Improving the quality of life for international students and scientists

City of Delft, Margie Burger

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Improving the quality of life for international students and scientists

- Information in English
- Organisation of special support
- Support for partners and families
- Main challenges and difficulties

Improving the quality of life for international students and scientists

Delft:

- Total 101,000 inhabitants (34,000 foreign nationality)
- ca. 6,000 expats (incl. scientific staff TU Delft)
- ca. 4,100 international students (TU Delft)
- ca. 1,800 PhD candidates (TU Delft)

Ambition:

- Make them feel welcome
- Provide useful information
- Organise activities/ events

Information in English

TU Delft employees

<https://www.tudelft.nl/en/about-tu-delft/working-at-tu-delft/coming-to-the-netherlands-tu-delft/>



Education Research Technology Transfer Current About TU Delft Nederlands 

Support for International Employees



Coming to Delft Service & Partner Career Advice



Visa & Permits



Taxes



Cost of living



Education Research Technology Transfer Current About TU Delft Nederlands 

Information in English

TU Delft (employees)

- Coming to Delft Service & Partner Career Advice
- Visa & Permits
- Relocation expenses
- Housing
- Cost of living
- Dutch Language
- Taxes
- Pension and Social Security System
- Medical care
- School and childcare
- Social activities

Information in English

TU Delft international students

<https://www.tudelft.nl/en/education/practical-matters/>

Programmes

Information and experience

Practical matters

Housing

Tuition Fee & Finances

Scholarships

Guidance

Visa & Residence Permit

Studying at TU Delft

City of Delft

Elite sports and study

Study associations & student associations

Practical matters



Tuition Fee & Finances



Visa



Information in English

TU Delft (international students)

- Housing
- Tuition fee & finances
- Scholarships
- Guidance
- Visa & Residence permit
- Elite sports & study
- Study associations & student associations
- Career centre
- Insurance
- Sports and culture
- Admission and application

Information in English

TU Delft

Distinguishes 3 different target groups:

1. High potentials (tenure trackers, assistant- associate- or full professors)
2. PhD-candidates, postdocs and guests
3. International students

Red carpet: High potentials get a more personal/ individual service already before coming to Delft.

International students: Delftulip community, registration during introduction week

Information in English

Municipality

<http://www.delft.nl/expats>

HOME RESIDENTS TOURISTS BUSINESS



RESIDENTS

Whether you're here to work or to study, temporarily or permanently, this information is intended for expats and their partners living and/or working in Delft, including knowledge migrants and students. You can find links to information on what you need to know before, during and after your arrival in Delft. Be sure to check out the topics to the left.

WHAT'S ON?

- > Official matters
- > Housing
- > Getting around

THE BEST OF DELFT

- > The Delftpas
- > Leisure
- > Video: Delft Creating History

NEWS



EVENTS
To do in Delft

CONTACT

Delft Registration Office
Stationsplein 1
P.O. box 78
2600 ME Delft
Telephone: 14015 (no area code)
From abroad: +31 15 260 2222
WhatsApp: 06 52 73 94 76

Make an appointment

Contact via e-mail



MUNICIPAL SERVICES

OFFICIAL MATTERS

EMPLOYMENT

HOUSING

HEALTH CARE

EDUCATION AND CHILD
CARE

LEISURE AND SOCIAL

GETTING AROUND

Information in English

City of Delft

- Municipal services
- Official matters
- Employment
- Housing
- Health care
- Education and child care
- Leisure and social
- Getting around

Information also through HR department of companies

Information in English

City of Delft

Registering at the municipality:

1. Highly-skilled/knowledge migrants
@ Expat desk THIC (The Hague International Centre), one-stop-shop, also information from ACCESS
2. Others
@ Registration Office in Delft
3. International students (TU Delft/ UNESCO-IHE)
registered @ registration days (social security number, housing, bank account etc.)

Organisation of special support

TU Delft and international companies offer their own services (visa procedures, housing (short-stay), workshops etc.).

Relocators

Volunteer organisation ACCESS provides information and support

Organisation of special support

<http://www.access-nl.org>

ACCESS

SERVING THE INTERNATIONAL COMMUNITY

[Home](#) ▾ [Living in the Netherlands](#) ▸ [About ACCESS](#) ▸



Helpdesk

0900 2 222 377 €0.20/c per minute
helpdesk@access-nl.org

Visit us in Amsterdam, The Hague, Leiden and Utrecht



ACCESS is an independent not-for-profit organisation serving internationals to successfully settle in the Netherlands for the past 30 years!

ACCESS is run entirely by a team of highly skilled, motivated and professional volunteers who have themselves been expats. Our vision is to provide essential, comprehensive and unique services nationally, through the expertise and experience of our volunteer expatriate community.



Features



ACCESS Magazine

Inspired by the international success story of De Hogeweyk, a model 'dementia village' in Weesp, ACCESS wanted to learn more about innovations

Events



13 October 2017 - 06 November 2017

Zein Autumn Holiday Activity Programme - The Hague



01 November 2017 - 05 November 2017

Eastern Neighbours Film Festival | 1-5 november 2017 | Filmhuis Den Haag



02 November 2017 - 07 June 2018

Thursdays @ Delft Gemeente - pop-up Helpdesk

[ACCESS Magazine](#) ↻

[ACCESS Training Network](#) ↻

[Childbirth Preparation Courses](#) ↻

[Counsellors on Call](#) ↻

[Features](#) ↻

[News for Internationals](#) ↻

[FREE information guides](#) ↻

Organisation of special support

TU Delft and Delft Municipality together, in cooperation with ACCESS

- Welcome to Delft event
- Pop-up helpdesk (10 times/ year)

Expanding joint activities: meeting place for internationals/ partners? ...

Organisation of special support

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Startpagina



Voor het geval je het gemist hebt



DelftTP @DelftTP · 2d

Warm welcome to one of the internationals [@FerrieForster](#). Join us next time at our helpdesk. bit.ly/2ijKA8T



Support for partners and families

Challenge for Delft

Education/childcare: International primary school (expanding), incl. daycare, two languages education. Near future: Secondary school.

TU Delft: Partner career advice

From community: Delft Mamas, International Neighbour Group, Facebook groups etc.

Main challenges and difficulties

- Housing: families
Municipality: ambition to build 15,000 houses until 2040
- Integration of partners, dual career
- Visa procedures
- Cultural differences

